

Job Order Request Form

Email this completed form to: joborder@kentronics.com.au

PLEASE NOTE:

- 1: All out of warranty repairs will attract a minimum assessment & quote charge of **\$200.00 + GST + FREIGHT**.
- 2: The Dealer/Distributor must supply a copy of their P/O via email to joborder@kentronics.com.au along with this Job Order Request Form.
- 3: The Dealer/Distributor agrees that the P/O offered will serve as pre approval for all repairable units that fall within a cost range of **\$500.00 + GST + FREIGHT**.
- 4: All out of warranty Job Order requests will only be processed when all completed paperwork has been received via email at Kentronics.
- 5: All warranty repair claims will require a copy of the original proof of purchase (POP) document along with this Job Order Request Form.

FAULTY Module Information	
Date JOR Raised	
Module Description	
Manufacturer Part Number	
Module Serial Number	
POP Invoice Number & Date (POP if warranty is claimed)	

Billing Details	
Company Name	
Company Address	
Town, State & Post Code	
Contact Person	
Accounts Receivable Email address	
Accounts Contact Phone Number	
Your P/O Number for this Job Order	

Shipping Details			
Delivery Street Address (No PO Box)			
Town, State & Post Code			
Contact Person			
Contact Person Email address			
Contact Person Phone Number		Mobile Number	

Action Required	Tick only one
Warranty Claim?	
Repair & Return (No Quote Required)?	
Quote required if cost exceeds \$500 + GST & Freight?	
Quote required if cost exceeds \$1000 + GST & Freight?	

Important - Fault Information & Troubleshooting Completed

***** Please DO NOT send faulty Module until you have received a reply email with your Job Order Number *****
Please Enclose Job Order number within your shipment